



New to online shopping?

A quick guide on how to get started.

There are a few different ways you can shop online with New World.

- The New World website on your laptop or desktop computer
www.newworld.co.nz
- The New World website on your smartphone or tablet
www.newworld.co.nz
- Download the New World App from the Google Play or Apple App Store



Here's how to get started online shopping with New World

- 1 Register or log in
- 2 Choose method and timeslot
- 3 Pick your groceries
- 4 Checkout

Register or log in

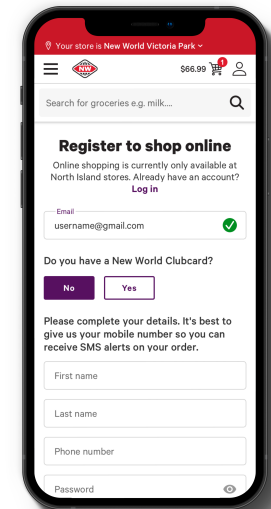
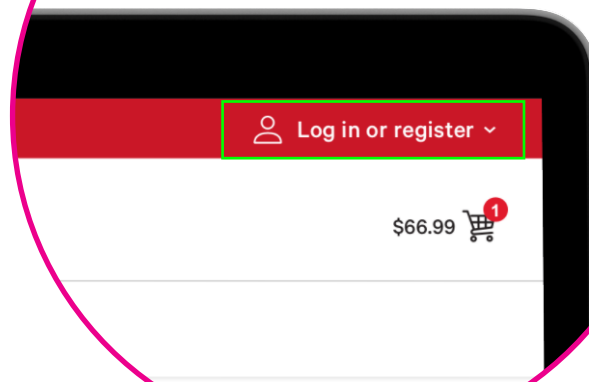
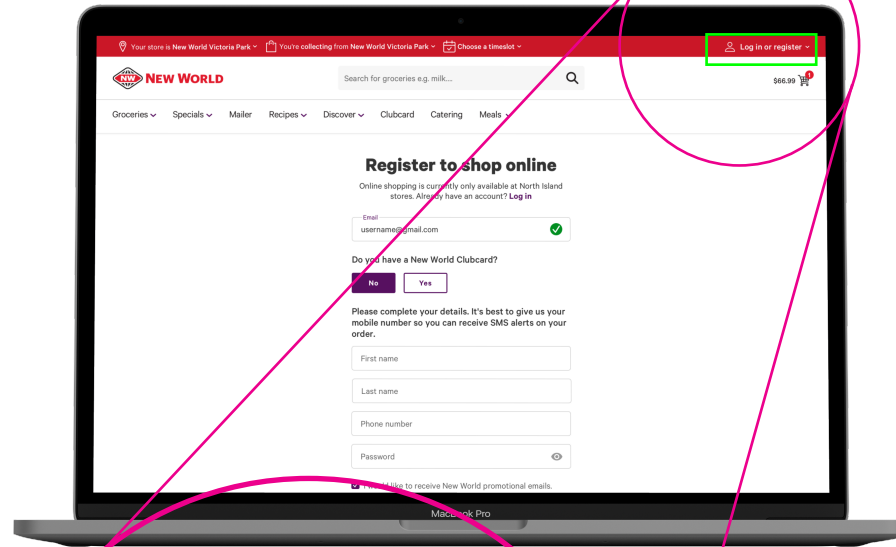
If you already have a New World account you can log in.

Otherwise you will need to register with the following details:

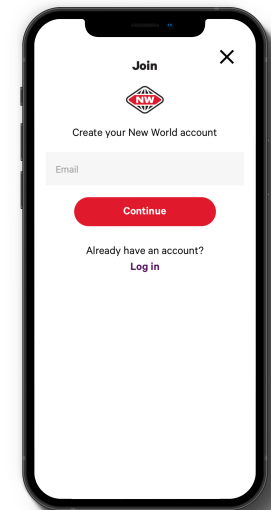
- Your email address
- Your full name
- Your phone number
- A password
- Your New World Clubcard number

Not a Clubcard member? Sign up today at **clubcard.co.nz** & receive exclusive Club Deals when you shop in-store or online.

We'll ask for your delivery address (if your groceries are being delivered) and payment details later on, once you've finished shopping.



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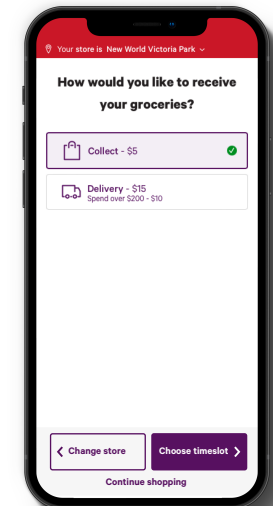
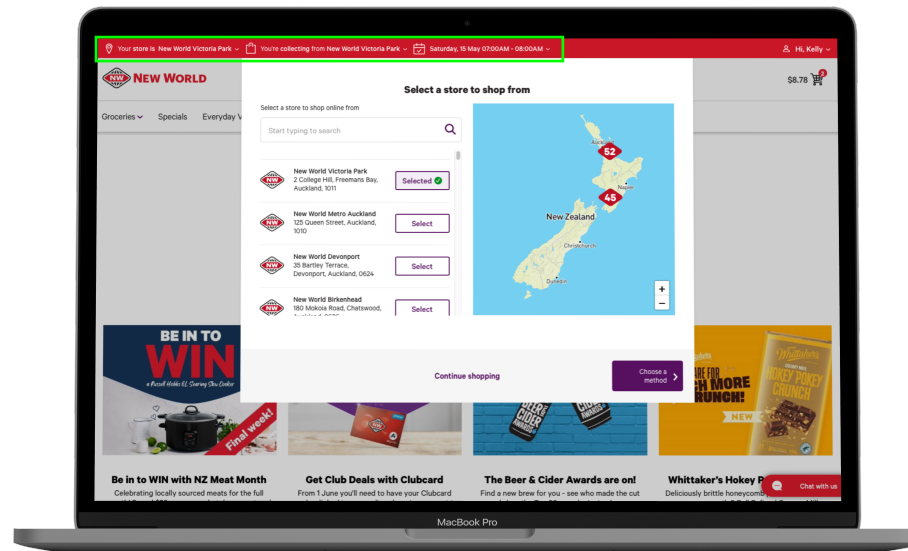
Choose method and timeslot

The website or app should autodetect your nearest store, you can change this from the ribbon at the top of the screen.

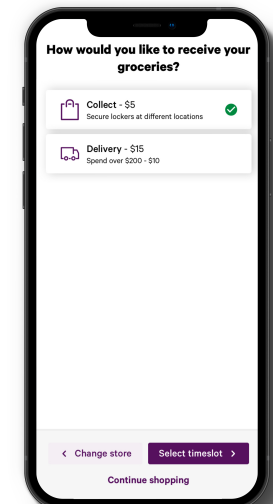
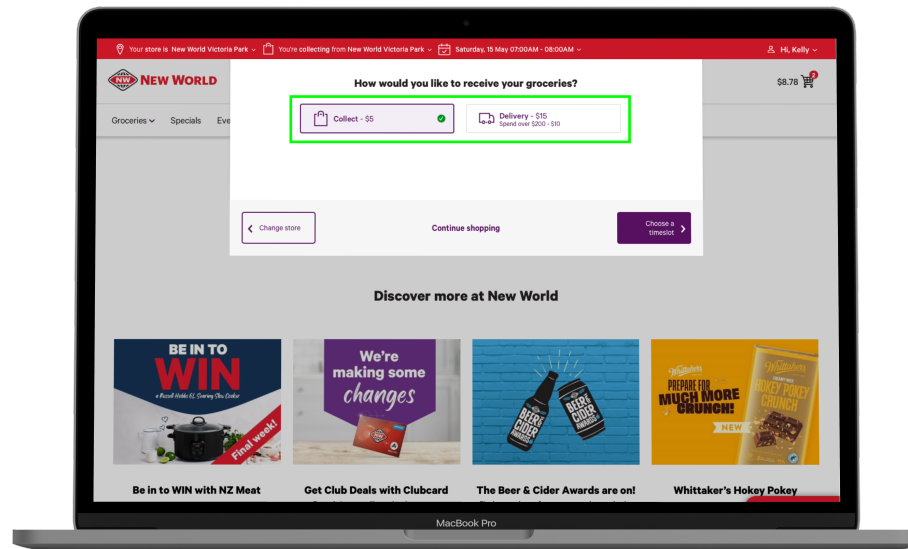
You can also choose your shopping method (Click & Collect or Delivery).

Collect your groceries from a store of your choice with Click & Collect. Delivery is based on your address and will come from the store that delivers in your area.

We recommend securing a timeslot before starting your shop to get a slot that is most suitable for you (see the timeslot selection in checkout for more info).



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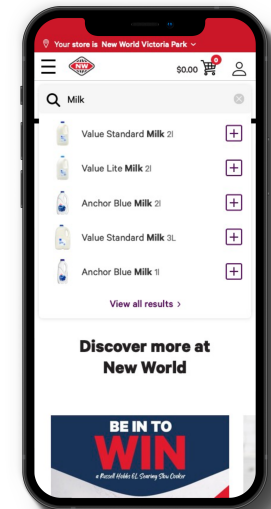
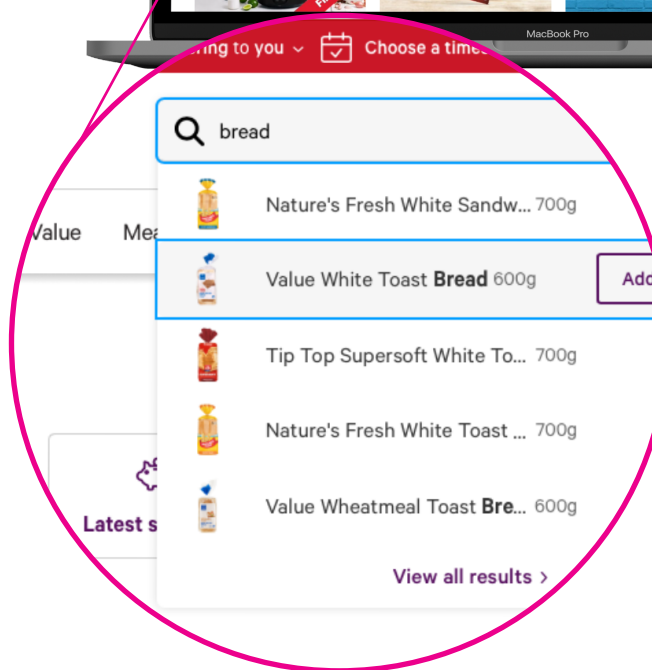
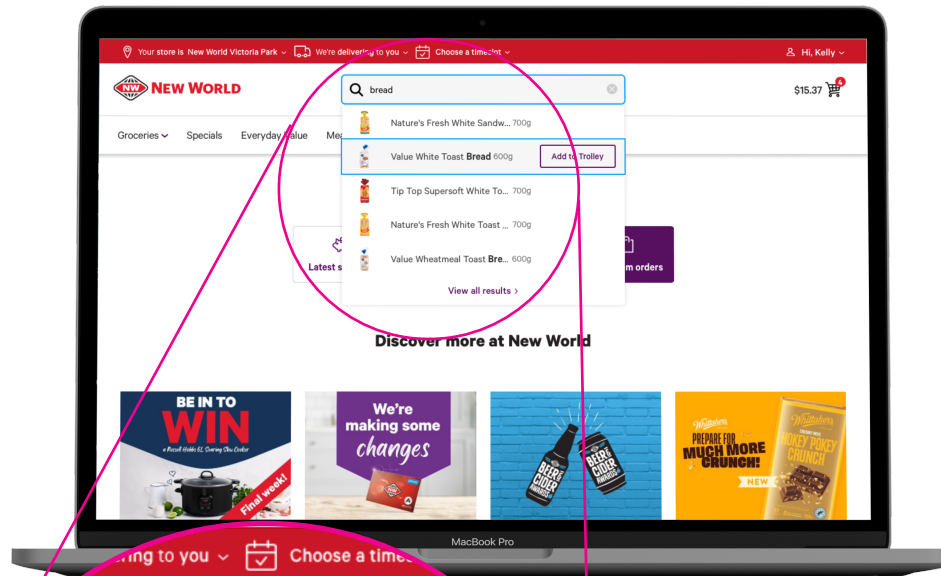
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Pick your groceries

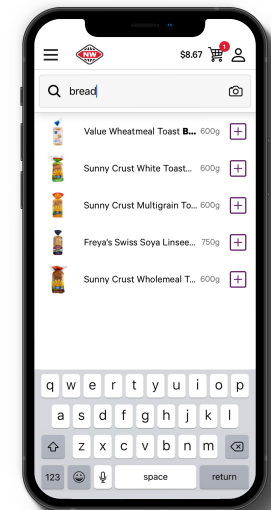
Now that you're all registered, there's a couple of ways to find your favorite groceries.

1. Using the search bar at the top, you can enter a generic term (like 'bread') or an exact product name (like 'Tip Top Supersoft') and any related results will drop down.

You can 'Add to trolley' directly from the search or select one of these results to take you straight to the product page. Press Enter or select "View all results" at the bottom to take you to a list of all items matching that search.

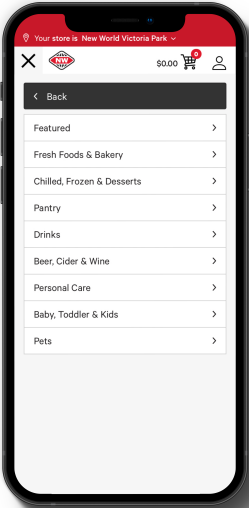
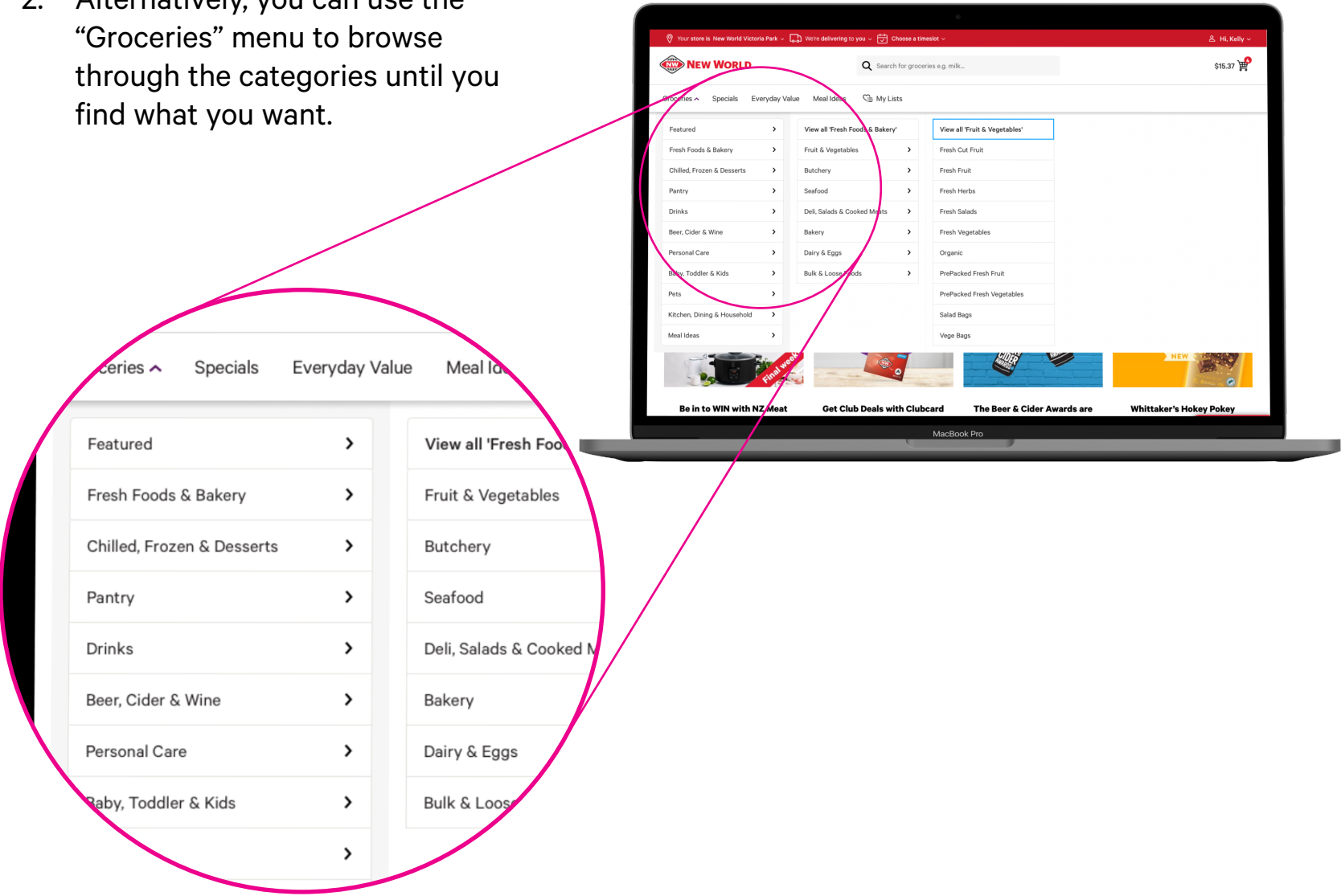


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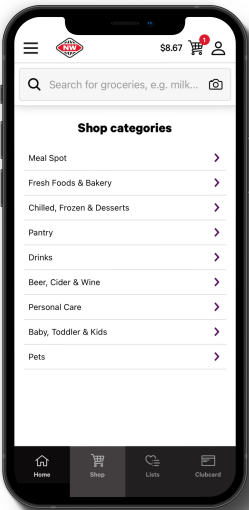


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2. Alternatively, you can use the “Groceries” menu to browse through the categories until you find what you want.

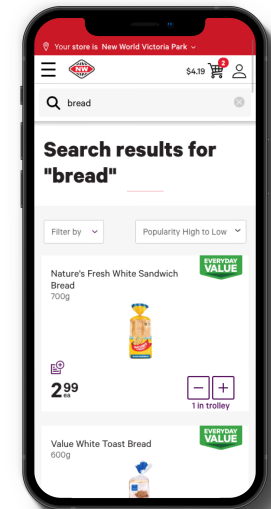
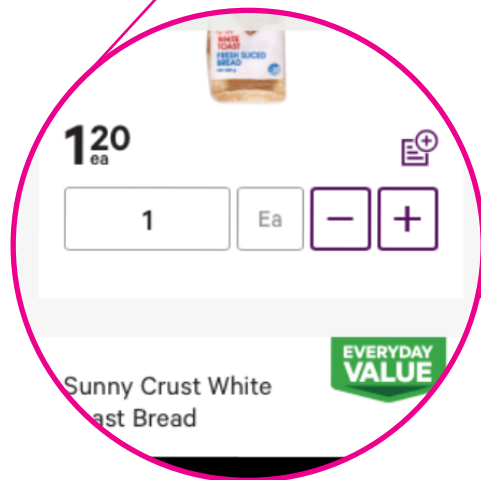
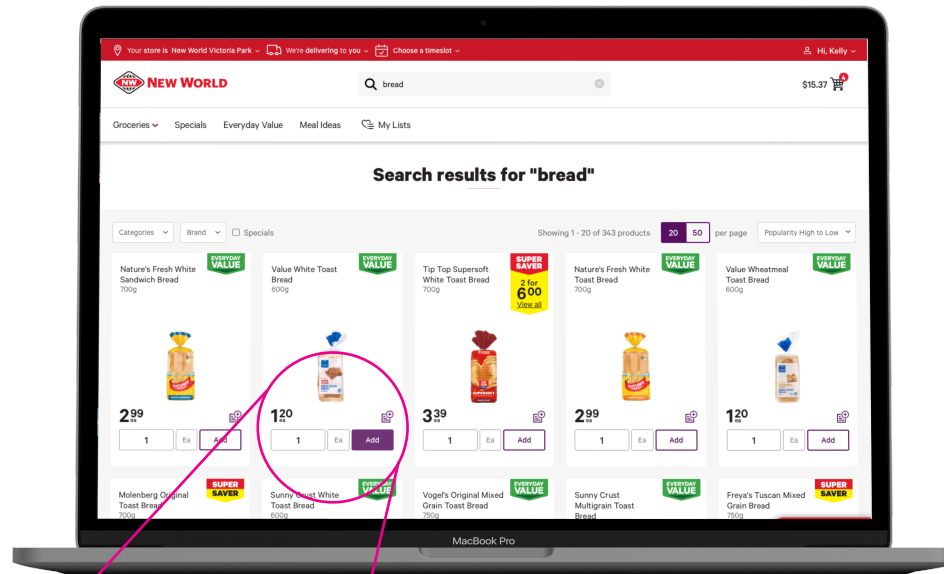


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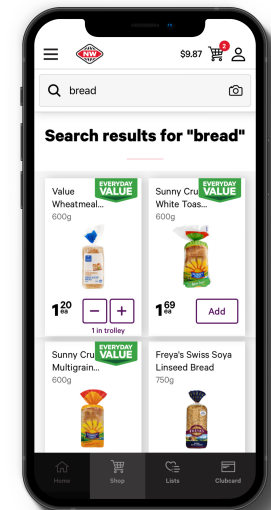


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3. Once you have found your product, you can change the quantity and select 'Add' which will add your item to your trolley. Keep searching and adding products until you have everything you need.



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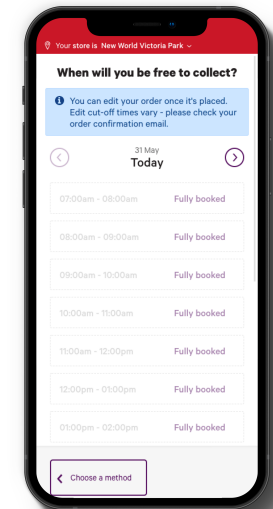
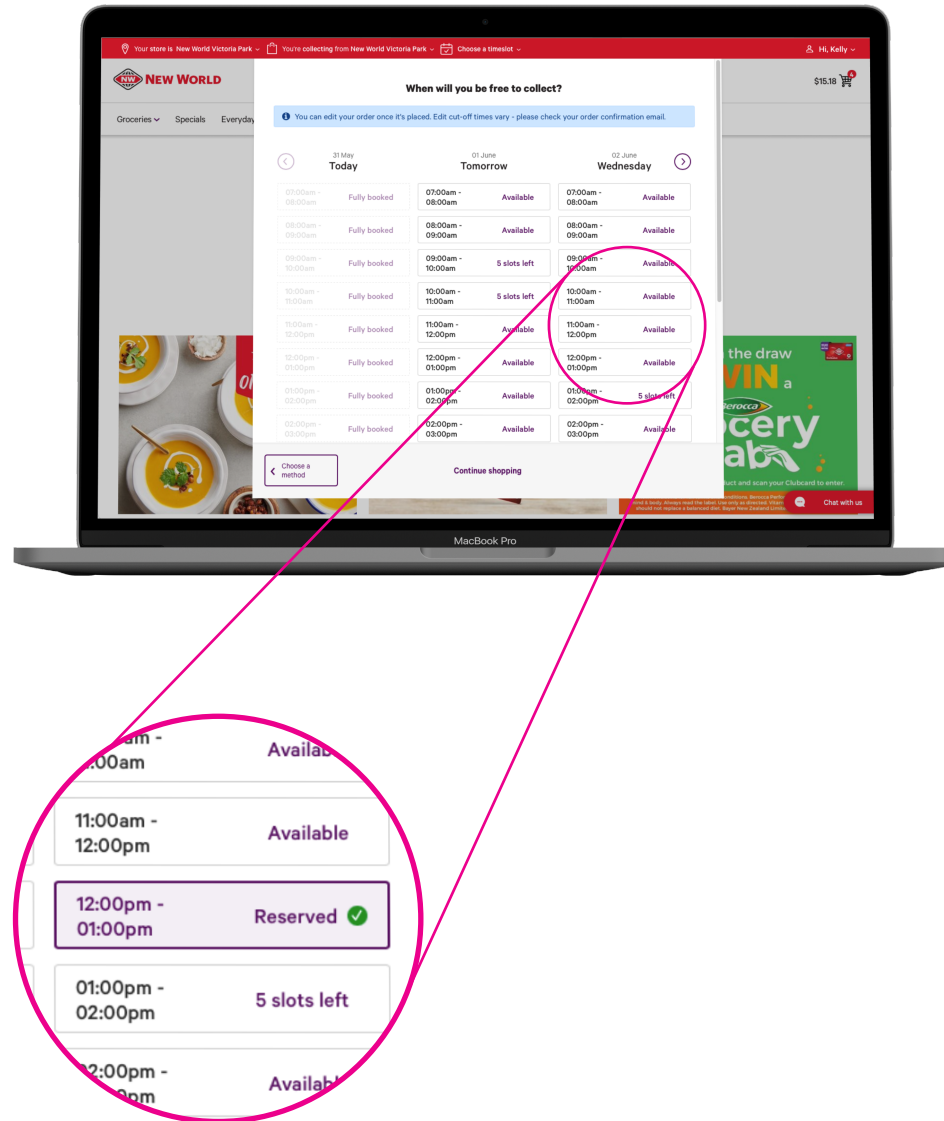


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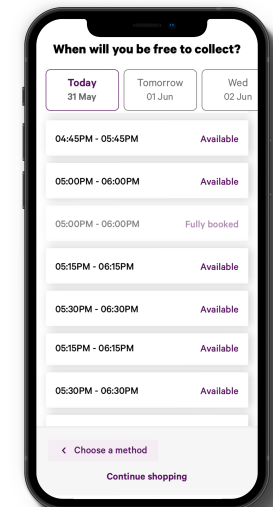
Checkout

When you're ready, use the ribbon at the top of the screen to choose a timeslot (if you haven't already)

1. Choose a time that you'll be at home to accept the delivery, or a time that you'll be available to collect your groceries from your selected store. You can also change this option at any time while you're shopping using the very top section.



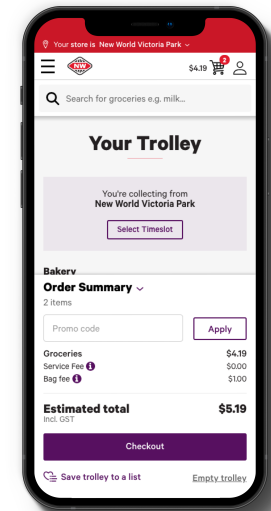
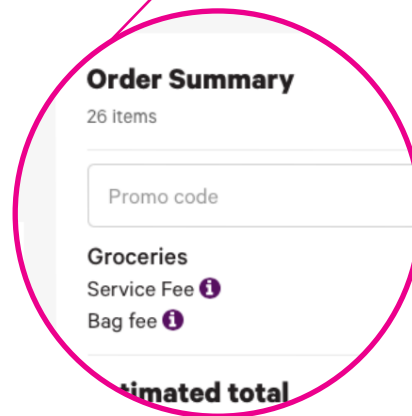
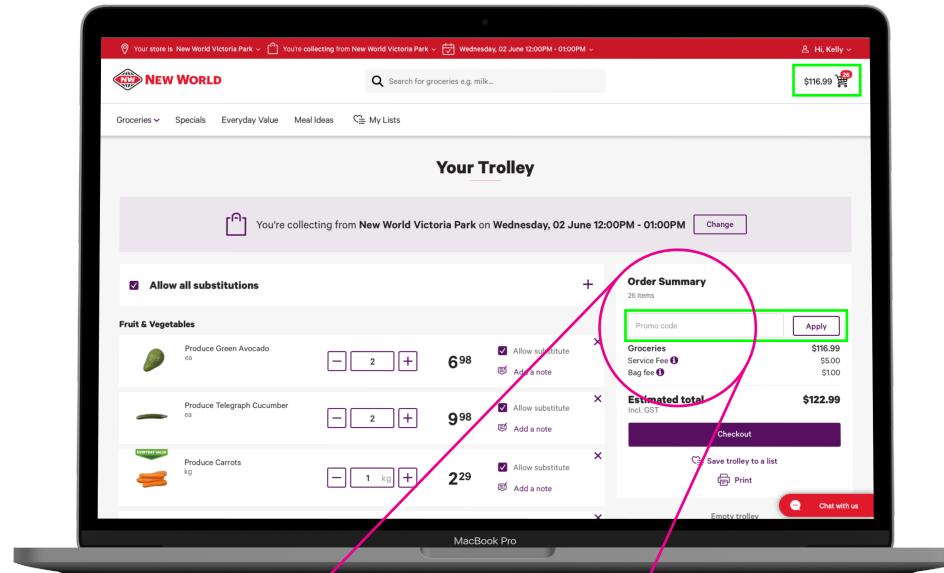
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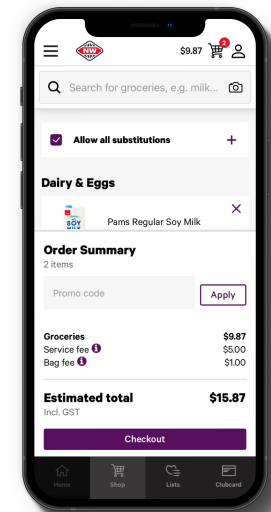
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2. Review your trolley by choosing the trolley icon on the top right of the screen. Change quantities of products, choose if you'd like to receive substitutes and add notes as needed.

Add a promo code (if you have one) by typing the code in the text box and clicking or tapping on the 'Apply' button.



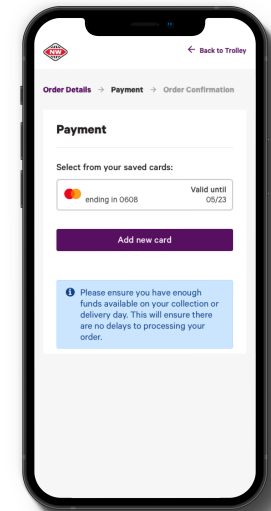
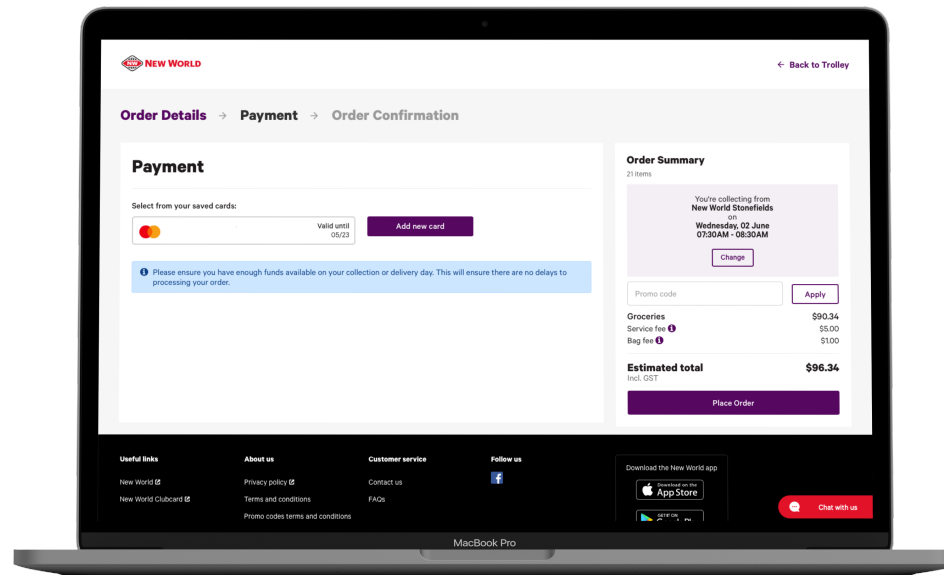
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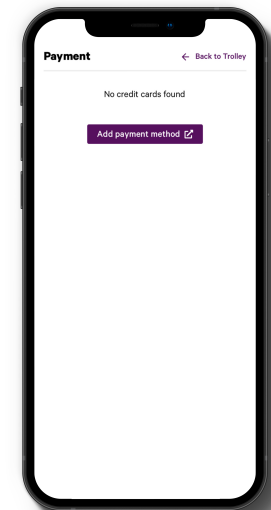
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3. Once you've selected a timeslot and reviewed your trolley click or tap 'Checkout'. Continue on to add your payment details and complete your order. You will need a credit or debit card in order to place an order.
4. You'll then receive a confirmation email which will include everything about your order and the next steps for delivery or collection.

If you're collecting, you'll receive another email nearer to your pickup date with a locker number and unique code. You'll need to use these when you arrive at the store to unlock your locker. If you have trouble, a staff member will be around to help you.



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