

**GENERAL**

Ingenia Communities Group invites eligible individuals to participate in our Ingenia Lifestyle Referral Program. Both the Referrer and Referee is eligible to receive a \$2,000 reward upon successful settlement of a turn-key home under these Terms and Conditions, within an Ingenia Lifestyle community, during the Promotional Period.

Participation in this Promotion constitutes acceptance of the Terms and Conditions outlined below.

**ELIGIBILITY**

- 1) To be eligible as a Referrer to enter the Promotion, the Referrer must be:
  - A current resident at an Ingenia Lifestyle community; or
  - A current customer who has a home reserved at an Ingenia Lifestyle community; or
  - A current VIP Member of Ingenia Lifestyle; and
  - Have given consent to participate in the Promotion, by referring the Referee to participate in the Promotion.
- 2) To be eligible as a Referee to enter the Promotion, the Referee must:
  - Be a brand-new customer introduced to Ingenia that has not previously enquired at an Ingenia Community
  - Have not been referred by another Referrer
  - Have given consent to participate in the Promotion, by completing the enquiry form in relation to the Promotion
  - Settle on a new turn-key home within an Ingenia Lifestyle community during the Promotional Period

The Promoter will verify the validity of each referral and may at its discretion disqualify and invalidate entries that do not meet the Terms and Conditions.

**PROMOTIONAL PERIOD**

This Promotion runs from 1 July 2026 to 30 June 2027 (Promotional Period).

No referrals will be accepted outside of the Promotional Period under these Terms and Conditions. Ingenia, acting reasonably, will in its sole discretion determine, in circumstances where the settlement is delayed by Ingenia, to occur post Promotional Period to extend these Terms and Conditions beyond the Promotional Period.

**THE REWARD**

To qualify for the Reward, the Referee must settle on their new turn-key Ingenia Lifestyle home within the Promotional Period for both the Referrer and the Referee to receive a \$2,000 Reward each. The total Reward value is \$4,000.

The reward will be issued within 60 days of settlement. The payment method will be a \$2,000 Visa Gift Card which will be delivered to the Referrer/Referee by an Ingenia Representative, by registered mail or digitally issued through a link via text or email. Ingenia will be deemed to have fulfilled its obligations upon delivering the Reward.

**DELIVERY INFORMATION RESPONSIBILITY**

It is the customer's sole responsibility to ensure that all delivery information provided to Ingenia is accurate and kept up to date. Ingenia will not be liable for any delays, losses, or issues arising from incorrect, incomplete, or outdated delivery details supplied by the customer.

The Reward is not transferable or exchangeable and cannot be taken as cash. Ingenia will not be liable for any damage or delay in delivery of the Reward.

**LIABILITY**

Ingenia will not be liable for any loss (including but not limited to indirect or consequential loss), damage, costs, claims, expenses, taxes, penalties which is incurred by the Referrer or Referee as a result of participating in this Promotion except for any liability which cannot be excluded by law (in which case liability is limited to the minimum amount allowable by law).

**PRIVACY COLLECTION STATEMENT**

Ingenia and its related companies and trusts ("Ingenia", "Sungenia", "we", "our", or "us") collect personal information about you in order to:

- respond to your enquiries or communicate with you
- market and promote Ingenia products or services to you, which may be of interest to you
- provide further information about products and services offered by us or our partners or which you may have requested
- conduct research to improve our products and services or your customer experience with us; and
- make leasing arrangements, collect rent, and complete other associated documents

and where authorised or required to comply with our own legal obligations including under the Corporations Act 2001 (Cth).

The information you provide will be collected by us directly from you wherever practicable.

From time to time, we may disclose your personal information to trusted third parties, including: our consultants, agents or contractors acting on our behalf, third party providers who may help us deliver our products and services or where we are required to do so by law. Where these service providers require access to our systems, your data may be visible to those trusted third-party partners. Additionally, in the conduct of our business operations Ingenia may engage the services of third parties who host or access data in countries such as the United Kingdom and the United States.

Our Privacy Statement further explains:

- what personal information we collect and how it is collected
- the use and disclosure of personal information
- how you may access and correct your personal information
- how you can make a complaint regarding the handling of your personal information and how we handle any such complaint
- our commitment to the security of personal information

If you would like further information about our [Privacy Statement](#), please refer to our website or contact us by email at [privacy@ingeniacommunities.com.au](mailto:privacy@ingeniacommunities.com.au). By providing your personal information to us, you consent to the collection, use, storage, disclosure, and management of that personal information as described in this privacy collection notice and in the [Ingenia Privacy Statement](#).

## **DEFINITIONS**

The following definitions apply to these Terms and Conditions:

**Ingenia Communities Group/Promoter:** means INA Operations Pty Ltd (ACN 159 195 632) and includes its Related Bodies Corporate and associated and affiliated entities as defined in the Corporations Act.

**Promotion:** means this promotion as set out in these Terms and Conditions.

**Referrer:** means an individual who refers another individual to purchase a home in one of the Ingenia Lifestyle communities during the Promotional Period and is eligible to participate in the Promotion.

**Referee:** means an individual who has been referred another individual to purchase a home in one of the Ingenia Lifestyle communities during the Promotional Period and is eligible to participate in the Promotion.

**Reward:** means the monetary value as set out in this Promotion, payable in the form as determined by Ingenia to the Referrer and Referee, subject to eligibility and successful completion of a home sale of an Ingenia Lifestyle home to the Referee during the Promotional Period.

**These terms and conditions are current as at 01 July 2026 and supersede any previous terms and conditions.**