



# Manufactured homes Form 16

## Residential Park Comparison Document

Manufactured Homes (Residential Parks) Act 2003

This form is effective from 20 February 2025

### Important

#### About this document

The Residential Park Comparison Document assists prospective manufactured home owners compare residential parks by providing general information about a park and their facilities and services, including the costs of moving into, living in and leaving the residential park. It is not intended to provide information about individual manufactured homes within a park. It doesn't form advice or guidance, and any prospective home owner is encouraged to seek independent financial and legal advice.

#### Key things to know about residential parks

Manufactured homes in residential parks are a form of housing where manufactured home owners own their dwelling and position them on sites in a residential park owned by a park owner. Home owners enter into a site agreement with the park owner for the use of the land and communal facilities, services and amenities and pay the park owner site rent.

Buying a manufactured home is a significant commitment, and when you enter into a site agreement you are agreeing to continue paying site rent for as long as you own the home, or until you remove the home from the site in the park.

In a residential park, **site rents can increase at regular intervals based on the terms of your site agreement** and subject to legislation on site rent increases in the *Manufactured Homes (Residential Parks) Act 2003*.

**You should carefully consider whether you can afford the ongoing expenses of living in the residential park, and how this will increase over time. You are strongly encouraged to seek independent financial and legal advice from an experienced Queensland lawyer about your rights, options and obligations as a manufactured home owner before buying a manufactured home in a residential park and entering into a site agreement.**

For more information about residential parks and the *Manufactured Homes (Residential Parks) Act 2003*, please see <https://www.qld.gov.au/housing/buying-owning-home/housing-options-in-retirement/manufactured-homes/about-manufactured-homes>.

The information in this Residential Park Comparison Document is correct as at 21/1/2026. *[Insert date]* Some of the information included may not apply to existing site agreements.

Park owner signature  ..... Date 21/1/2026

#### Residential park details

Park name Ingenia Lifestyle Freshwater

Phone 0436 915 728

Park address 49 Creek Road

Suburb Burpengary East State Qld Postcode 4505

Website [www.ingenialifestyle.com.au](http://www.ingenialifestyle.com.au) Number of current manufactured home sites 276

Park contains:  only manufactured homes  multiple dwelling types (see section 15)

Total number of sites (including other dwelling types) currently in park 276

Development status:  Completed  Under development (see section 16 for details)

Re-development planned in the next 5 years:  Yes  No (see section 16 for details)

Year Residential Park began operating 2019.....

## Part 1 – Site rent and other costs

<p><b>1 Site rent for new site agreements</b> *(GST exclusive) Declaration of what site rent will be for new home owners under section 70B.</p>	<p>Site rent* (or range of site rent) payable by new owners Range - \$246 - \$260 per week ..... This applies to site agreements entered from ...03/12/2025 How often is site rent due: <input checked="" type="checkbox"/> Weekly <input type="checkbox"/> Fortnightly <input type="checkbox"/> Monthly <input type="checkbox"/> Other (specify) .....</p>
<p><b>2 Site rent increases</b> The proposed basis for how site rent can be increased under a site agreement for the site.</p>	<p>How does site rent increase for new home owners in the residential park? <b>Basis</b> The greater of the annual percentage increase in CPI and 3.5% ..... <b>General increase day</b> 1 November 2026 A general increase day is the day that site rent increases for all sites using a particular basis. A general site rent increase for a site cannot occur more than once a year. <b>Frequency</b> <input checked="" type="checkbox"/> Annual <input type="checkbox"/> Other (specify) .....</p> <p><b>Additional information</b> (specify any additional basis, increase day and frequency below) ..... ..... ..... Note: general site rent increases are limited to once per year using only a single basis at a time. However, some park owners may have multiple bases which apply in different years.</p>
<p><b>3 Mandatory costs or fees not included in site rent</b> (GST inclusive) Note: Does not include sales commissions where the park owner resells homes.</p>	<p>Are home owners in the park required to pay any additional costs or fees which are not included in site rent? <input checked="" type="checkbox"/> Yes (provide details below) <input type="checkbox"/> No Total costs / fees: \$ Varies per service Details of costs / fees and when payable: ..... See sections 4-10,12 &amp; 13 below</p>

## Part 2 – Utilities and services

<b>4 Electricity</b>	<p>Service Charge/s (individually measured and/or metered)</p> <p><input type="checkbox"/> Included in site rent <input checked="" type="checkbox"/> Not included in Site Rent</p> <p><input type="checkbox"/> Other (specify) .....</p> <p>Usage Charge/s (individually measured and/or metered)</p> <p><input type="checkbox"/> Included in site rent <input checked="" type="checkbox"/> Not included in Site Rent</p> <p><input type="checkbox"/> Other (specify) .....</p> <p>Does the park contain an embedded network for the supply of any electricity in the residential park?</p> <p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>For more information about embedded networks see:</p> <p><a href="https://www.aer.gov.au/consumers/understanding-energy/embedded-networks-customers">https://www.aer.gov.au/consumers/understanding-energy/embedded-networks-customers</a></p> <p>Can solar panels be installed on manufactured homes?</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>Are there any known conditions/restrictions on the installation or use of solar panels in the residential park?</p> <p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If yes, specify</p> <p>..... ..... ..... ..... .....</p>
<b>5 Water</b>	<p>Service Charge/s (individually measured and/or metered)</p> <p><input type="checkbox"/> Included in site rent <input checked="" type="checkbox"/> Not included in Site Rent</p> <p><input type="checkbox"/> Other (specify) .....</p> <p>Usage Charge/s (individually measured and/or metered)</p> <p><input type="checkbox"/> Included in site rent <input checked="" type="checkbox"/> Not included in Site Rent</p> <p><input type="checkbox"/> Other (specify) .....</p> <p>.....</p>

<b>6 Sewage</b>	<p>Service Charge/s</p> <p><input type="checkbox"/> Included in site rent <input checked="" type="checkbox"/> Not included in Site Rent</p> <p><input type="checkbox"/> Other (specify) .....</p> <p>Usage Charge/s</p> <p><input type="checkbox"/> Included in site rent <input checked="" type="checkbox"/> Not included in Site Rent</p> <p><input type="checkbox"/> Other (specify) .....</p>
<b>7 Gas</b>	<p>Service Charge/s (individually measured and/or metered)</p> <p><input type="checkbox"/> Included in site rent <input checked="" type="checkbox"/> Not included in Site Rent</p> <p><input type="checkbox"/> Other (specify) .....</p> <p>Usage Charge/s (individually measured and/or metered)</p> <p><input type="checkbox"/> Included in site rent <input checked="" type="checkbox"/> Not included in Site Rent</p> <p><input type="checkbox"/> Other (specify) .....</p>
<b>8 Telephone</b>	<p><input type="checkbox"/> Included in site rent <input checked="" type="checkbox"/> Available but not included in site rent</p> <p><input type="checkbox"/> Not available <input checked="" type="checkbox"/> Other (specify) .....</p> <p>...Homeowner to arrange connection &amp; supply.....</p>
<b>9 Internet</b>	<p><input type="checkbox"/> Included in site rent <input checked="" type="checkbox"/> Available but not included in site rent</p> <p><input type="checkbox"/> Not available <input checked="" type="checkbox"/> Other (specify) .....</p> <p>...Homeowner to arrange connection &amp; supply.....</p>
<b>10 Other utilities and services</b>	<p>Details of other services or utilities (for example, food services, gardening services, personal care services, transportation services) including whether provision of these services by the Park Owner is included in site rent</p> <p>N/A - no additional services or utilities included in site rent.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>

## 11 Park Manager and staff

Please provide details about the availability of park management.

### Is an on-site manager (or representative) available to home owners?

Yes  No

Details of on-site availability:

Manager is available Monday - Friday during business hours .....  
Office hours Monday - Friday 8.30am - 12.30pm

### Does the on-site manager live on-site or work on-site?

Lives on-site  Works on-site  Not applicable

### Does the park have an after-hours emergency contact?

Yes  No

### After-hours emergency contact details

Area Manager - Phone - 0407 760 749

### Do any other staff work in the residential park?

Yes  No

If yes, provide details (e.g. First Aid Officer, Security, Grounds person etc).

Operational staff consist of - Community Manager, Assistant Community Manager, Grounds and Maintenance Team.

## Part 3 – Facilities and amenities

**12 Communal/shared facilities** Please provide details about the facilities currently available in the park, including any additional costs for the use of these facilities.

(NOTE: Under section 14 (a) (iii) of the Act, a home-owner has non-exclusive use of the park's common areas and communal facilities).

Activities, workshops or games room/s

Details. Any additional activities taking place in the community are on a user pays basis.

No workshop. Games room in library/craft room.

Cost:  Included in site rent  Additional fee (specify)

Use of facility is included in site rent, events and activities taking place in facility may incur a charge

Available to:  Home owners  Guests / Visitors  Public

BBQ area outdoors

Details.

Cost:  Included in site rent  Additional fee (specify)

Available to:  Home owners  Guests / Visitors  Public

Bowling green

Indoor  Outdoor

Details. Outdoor

Cost:  Included in site rent  Additional fee (specify)

Available to:  Home owners  Guests / Visitors  Public

Club House

Details. The Wattle Clubhouse

Cost:  Included in site rent  Additional fee (specify)

Available to:  Home owners  Guests / Visitors  Public

Communal open space

Details... Outdoor green spaces, dog park.....

Cost:  Included in site rent  Additional fee (specify)

Available to:  Home owners  Guests / Visitors  Public

Gym

Details... Fully equipped gymnasium.....

Cost:  Included in site rent  Additional fee (specify)

Available to:  Home owners  Guests / Visitors  Public

Library

Details.....

Cost:  Included in site rent  Additional fee (specify)

Available to:  Home owners  Guests / Visitors  Public

Restaurant / Cafe

Details.....

Cost:  Included in site rent  Additional fee (specify)

Available to:  Home owners  Guests / Visitors  Public

Shops

Details.....

Cost:  Included in site rent  Additional fee (specify)

Available to:  Home owners  Guests / Visitors  Public

Park bus or other park-supplied transport options

Details (conditions for use)

Drivers must complete an application form to be eligible to drive bus and be pre-approved by the operator.  
Bus is free of charge to use, user to contribute to fuel if trip is over 100km

Cost:  Included in site rent  Additional fee (specify)

User to contribute to fuel if trip is over 100km

Frequency: .....

Available to:  Home owners  Guests / Visitors  Public

Swimming pool

Indoor  Outdoor  Heated  Not heated

Size: 15M .....

Details..1 outdoor pool & 1 spa .....

Cost:  Included in site rent  Additional fee (specify)

Available to:  Home owners  Guests / Visitors  Public

Tennis court / Pickleball

Details.....

Cost:  Included in site rent  Additional fee (specify)

Available to:  Home owners  Guests / Visitors  Public

Changing rooms and showers at sports facilities

Details.....

Kitchens in communal facilities

Details..Kitchen in The Wattle Clubhouse.....

Cost:  Included in site rent  Additional fee (specify)

Available to:  Home owners  Guests / Visitors  Public

Other facilities and amenities (specify below, including availability and cost)

Consult room - available to residents only

Hairdresser - cost to residents, available to residents only

Community garden - available to residents & guests/visitors

**13 Parking**

Please provide details of parking available to home owners and their guests.

Do home owners have personal parking space/s on their site?

Yes  No  Varies by site

Are there any restrictions on home owners parking on or adjacent to their site (e.g. on their driveway)? If so, please provide details:

Parking in garage only, no driveway or adjacent parking

Is there additional parking available for home owner use in the park?

Yes  No

If yes, specify number of spaces and any conditions

Is there additional parking available for visitor use?

Yes  No

If yes, specify number of spaces 47

Is there parking available for large vehicles such as trailers, motorhomes, caravans, boats or other recreational vehicles?

Yes  No

If yes, specify number of spaces and any conditions

Spaces available - 7, wait list to be allocated a space,

subject to availability: Cost to residents : Residents required to enter into a licence/agreement with the operator.

Are there any fees in addition to site rent applicable to the use of parking spaces for large vehicles such as trailers, motorhomes, caravans, boats or other recreational vehicles?

Yes  No

If yes, provide details

Yes, this is available under a signed agreement, rent cost apply at \$50 per week, price subject to change and annual increase

<p><b>14 Security and safety</b></p> <p>Note: Park Owners are required to maintain and implement an emergency plan for the residential park.</p> <p>Additional features listed at park owners discretion. This list may not be exhaustive. Please enquire with park owner for more details.</p>	<p>Does the residential park have any of the following security and safety features?</p> <p><input checked="" type="checkbox"/> Security cameras <input checked="" type="checkbox"/> Key fob/pin code operated Security gates</p> <p><input type="checkbox"/> Emergency phones <input checked="" type="checkbox"/> Defibrillator(s)</p> <p>Provide details of any other notable security or safety features of the park?</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>
<p><b>15 Accessibility features</b></p> <p>Please provide details of features in the park to assist home owners with mobility or other issues.</p> <p>Details are provided for comparative information only. Home owners with specific accessibility requirements should contact the park owner to ensure the park can meet their needs.</p>	<p>Does the residential park have any of the following accessibility features in the common areas of the residential park?</p> <p><input checked="" type="checkbox"/> Ramps</p> <p><input type="checkbox"/> Lifts</p> <p><input checked="" type="checkbox"/> Wheelchair-accessible toilets</p> <p><input checked="" type="checkbox"/> Extra-wide doors</p> <p><input checked="" type="checkbox"/> Wheelchair-accessibility to Letterboxes</p> <p><input checked="" type="checkbox"/> Wheelchair-accessibility to Residential Park Office</p> <p>What parts of the park have these features?</p> <p>Green Wattle Clubhouse has ease of access for wheelchairs.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>

## Part 4 – Miscellaneous

<b>16 Other dwellings</b>	<p>Does the park contain dwellings other than manufactured homes (i.e., is a mixed-use park)?</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If yes, provide details, for example caravans, holiday rental cabins, residential premises (including manufactured homes) under residential tenancy agreements)</p> <p>..... ..... ..... .....</p>
<b>17 Development</b>  Indications of future plans may be subject to change. For more information contact the park owner.	<p>Has development of the park been completed?</p> <p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If no, provide details of how many sites, including manufactured home sites and other dwellings will be available when planned development is completed and the anticipated date for completion?</p> <p>..... ..... ..... ..... ..... .....</p> <p>If no, provide details of any services, amenities or facilities that will become available when development is complete, including when these will be available</p> <p>Open green space..... ..... ..... ..... .....</p>
<b>18 Home owners committee</b>	<p>Does the park have a home owners' committee?</p> <p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>
<b>19 Letting the home</b>	<p>Do site agreements in the residential park permit home owners to let their home to another person?</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If yes, detail any restriction on letting:</p> <p>..... ..... ..... .....</p>

<b>20 Temporary stays</b>	<p>Do site agreements in the residential park include any limitations or requirements on people temporarily staying in the residential park? (For example, house sitters, pet sitters or family members temporarily staying at the home)?</p> <p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If yes, detail any limitations or requirements?</p> <p>See attached Community Rules.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>
<b>21 Insurance</b> <p>Please provide details about any insurance taken out over the park land and/or facilities</p>	<p>Are the communal facilities and land in the residential park insured?</p> <p>Yes <input checked="" type="checkbox"/> No <input type="checkbox"/></p> <p>What is covered by the insurance?</p> <p><input checked="" type="checkbox"/> Flood <input checked="" type="checkbox"/> Storm <input checked="" type="checkbox"/> Fire <input checked="" type="checkbox"/> Public liability</p> <p>Note: home owners will generally be responsible for insuring their own property in the park.</p> <p>Are home owners required to insure their manufactured home?</p> <p>Yes <input checked="" type="checkbox"/> No <input type="checkbox"/></p> <p>If yes, provide details:</p> <p>Home owners are required to seek insurance for their home and contents, this is not covered by the park owner</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>

## Part 5 – Park Rules

## Part 6 – Park details and operations

<b>24 Park owner details</b>	<p><input type="checkbox"/> <b>Individual owner/s</b></p> <p>Title.....Full name .....</p> <p>Title.....Full name .....</p> <p>Title.....Full name .....</p> <p><input checked="" type="checkbox"/> <b>Corporate owner</b></p> <p>Full company / corporation name Sungenia Opco Management Pty Ltd as trustee for Sungenia Burpengary Operations Trust .....</p> <p>Australian Company Number (ACN) <b>N/A</b></p> <p>Australian Business Number (ABN) <b>87 537 125 213</b></p> <p>Business address .....</p> <p><b>Level 10, 20 Bond Street</b> .....</p> <p>Suburb <b>Sydney</b> State <b>Nsw</b> Post code <b>2000</b></p> <p>Phone number <b>(07) 3326 5800</b></p> <p>Email address <b>reception@ingeniacommunities.com.au</b></p>
<b>25 Park contact</b>  Please provide contact details for the residential park for information and enquiries if different from above.	<p>Contact name <b>Community Manager</b></p> <p>Park phone <b>0436 915 728</b></p> <p>Park email <b>freshwatermgr@ingenialifestyle.com.au</b></p>

## Further Information

If you would like more information, contact the Department of Housing and Public Works on 13 QGOV (13 74 68) or visit our website at [www.hpw.qld.gov.au](http://www.hpw.qld.gov.au)

### **Regulatory Services (Department of Housing and Public Works)**

Regulatory Services administers the *Manufactured Homes (Residential Parks) Act 2003*. This includes investigating breaches of the Act.

Department of Housing and Public Works

GPO Box 690, Brisbane, QLD 4001

Phone: 07 3013 2666

Email: [regulatorservices@housing.qld.gov.au](mailto:regulatorservices@housing.qld.gov.au)

Website: [www.housing.qld.gov.au/housing](http://www.housing.qld.gov.au/housing)

### **Queensland Retirement Village and Park Advice Service (QRVPAS)**

Specialist service providing free information and legal assistance to home owners and prospective home owners in residential parks in Queensland.

Caxton Legal Centre Inc

Level 23, 179 Turbot Street

Brisbane Qld 4000

Phone: 07 3214 6333

Email: [qrvpas@caxton.org.au](mailto:qrvpas@caxton.org.au)

Website: [www.caxton.org.au](http://www.caxton.org.au)

### **The Queensland Manufactured Home Owners Association Inc (QMHOA)**

Is a peak body representing owners of manufactured homes in Queensland.

They provide information and assistance to home owners and prospective home owners in relation to their rights and responsibilities under the *Manufactured Homes (Residential Parks) Act 2003*.

Phone: 07 3040 2344

Website: [www.qmhoa.org.au](http://www.qmhoa.org.au)

### **Seniors Legal and Support Service**

Provides free legal and support services for seniors concerned about elder abuse, mistreatment or financial exploitation.

Caxton Legal Centre Inc

Level 23, 179 Turbot Street

Brisbane Qld 4000

Phone: 07 3214 6333

Email: [slass@caxton.org.au](mailto:slass@caxton.org.au)

Website: [www.caxton.org.au/sails\\_slass](http://www.caxton.org.au/sails_slass)

### **Queensland Civil and Administrative Tribunal (QCAT)**

This independent decision-making body helps resolve disputes and reviews administrative decisions by government.

GPO Box 1639, Brisbane, QLD 4001

Phone: 1300 753 228

Email: [enquiries@qcat.qld.gov.au](mailto:enquiries@qcat.qld.gov.au)

Website: [www.qcat.qld.gov.au](http://www.qcat.qld.gov.au)

### **Queensland Law Society**

Find a solicitor

Law Society House

179 Ann Street, Brisbane, QLD 4000

Phone: 1300 367 757

Email: [info@qls.com.au](mailto:info@qls.com.au)

Website: [www qls com au](http://www qls com au)

### **Department of Justice and Attorney-General**

Dispute Resolution Centres provide a free, confidential and impartial mediation service to the community.

Phone: 07 3006 2518

Toll free: 1800 017 288

Website: [www justice qld gov au](http://www justice qld gov au)



## COMMUNITY RULES

Manufactured Homes (Residential Parks) Act 2003

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The following rules are made in relation to Ingenia Lifestyle Freshwater (the **Community**) and are to be adhered to by all residents, guests, and or visitors.

Residents are to ensure that any visitor, guest of theirs or any contractor engaged by them are aware of these rules and that their guests and visitors are invitees only to the Community and the Management reserves the right to demand a guest or visitor to leave the Community immediately if in its opinion that guest or visitor fails to obey a reasonable request or demand to comply with the Rules of the Community or has committed a flagrant breach of the Rules of the Community which warrants their immediate exclusion from the Community.

## Community Culture and Guiding Principles

In honouring our commitment to providing an enriching environment and life experience for our residents, we have developed Community Rules to assist with protecting your way of life, whilst encouraging harmony within the Community.

Your expectations, needs and rights are the basis upon which we formed these rules.

It provides you with the peace of mind in knowing that everyone agrees to the same guidelines before they move in and it is how Ingenia Communities has built successful communities for over a decade.

Our Community thrives on a diverse and multi-cultural community spirit consisting of residents with unique personalities and differing values. As a resident of this community, we anticipate that you extend respect, consideration and tolerance to all residents and community staff at all times.

### Our Core values for creating a dynamic and thriving community include:

- Treat all residents and community staff with respect, courtesy and dignity;
- Give consideration to all others needs and points of view;
- Respect all others privacy and confidentiality;
- Take responsibility for your behaviour and how it impacts on the wider community;
- Conduct yourself in a safe and respectful manner at all times; and
- Ensure that you minimise risk to people and the environment within the community.

Ingenia Communities is dedicated to providing excellent service to our residents and maintaining a healthy resident relationship at all levels. We have a grievance handling process that ensures all complaints are handled as efficiently and effectively as possible. Please refer to your Community Manager to obtain a copy of the Resident Grievance Policy.

## **1. COMMON AREAS**

- a) All signs posted on common areas, such as those about hours of use, form part of these rules and must be obeyed.
- b) You must not obstruct or permit the obstruction of walkways, entrances, security features, lighting or other parts of the common areas.
- c) When on common areas everybody must be adequately clothed, so as not to cause offence or embarrassment to another person.
- d) Smoking is not permitted within any public building or facility in the community, or any area where Residents, their visitors or guests may gather. This rule applies to meeting rooms/communal halls, reception areas, pool enclosure, BBQ, picnic/eating areas etc.

## **2. CAR PARKING AND VEHICLES**

- a) Resident's vehicles, boats or trailers must be parked in designated areas. They must not be parked on any road in the residential community or the grassed area beside the internal roads, vacant sites or other residents' sites without their permission.
- b) Residents cannot drive unregistered vehicles into or on the community roads without permission from the Park Owner.
- c) All visitors, guests and contractor's vehicles should park on the respective resident's sites if there is sufficient room to do so. Otherwise they **must park in the designated visitor parking area unless access to the house is required for short periods of time only for the purpose of installation, repairs, delivery etc**.
- d) Residents motor homes, caravans and camper trailers are permitted to be parked on the roadway immediately outside the owners home for a period not greater than 24 hours for the purposes of loading the vehicle prior to departure or on your return with the following conditions; (i) any power cord connected to the vehicle must be run in such a manner that it does not pose a safety hazard to other residents or guests (ii) safety signal devices such as reflective triangles must be placed in front of, as well as behind, the entire length of the combination vehicle to indicate that there is a possible hazard present.
- e) The sign posted speed limit is to be adhered to at all times. Pedestrians have right of way throughout the Community.
- f) To avoid damage to Community roadways, heavy vehicles are generally not permitted in the Community. However, the Park Owner may give permission for heavy vehicles engaged in the delivery of goods or services for a resident or the Community or the Park Owner including tradespersons vehicles. All contractors must report to reception before entering the site.
- g) If the Resident wishes to wash a vehicle they must not damage or cause undue inconvenience to any other person or property. They must abide by the water restrictions imposed by law which may be displayed on the notice board.
- h) All cars parked onsite are parked at your own risk and the Park Owner accepts no responsibility for loss, damage or theft.

### **3. NOISE**

For the general quiet enjoyment of all residents of the Community, noise at any time must not constitute a nuisance to other residents. Noise must be kept to a minimum after 10pm. Intrusive, prolonged noise, that disturbs the peace and quiet of other residents, will not be tolerated at any time. Social functions in the Clubhouse must be brought to the Park Manager's attention for approval prior to the function going ahead.

### **4. RUBBISH/GARBAGE**

- a) Garbage should be wrapped and placed in the appropriate bin.
- b) The style of rubbish bin that may be used and supplied will be determined by Community management.
- c) Recyclable materials including bottles, cans, paper etc should be placed in appropriate bins.
- d) For environmental reasons, and to reduce the residents cost of maintenance, hygiene products, cooking fat, tea leaves or any flammable liquids etc. must not be flushed down the toilet or poured down the sink but should be disposed of together with other domestic garbage on the designated day.
- e) Residents are responsible for arranging the disposal of large waste items such as building materials, old furniture, white goods etc., at their own cost.

### **5. VISITORS AND GUESTS**

- a) To assist with the security of the Community, if you have guests staying for more than a short term (ie a week) you agree to let us know their names and their intended length of stay prior to their arrival.
- b) When using any of the communal facilities, all visitors and guests must be accompanied by a resident of the Community.
- c) Residents are required to obtain written permission from the Community Manager should they wish to have someone stay in the home when they are absent, for the purposes of house/pet sitting. Any approval is subject to the following conditions:
  - i. The house/pet sitter must be over 50 years of age. Family members under 50 years of age are subject to approval by the Community Manager.
  - ii. The house/pet sitter acknowledges the Community Rules and agrees to observe them at all times.
  - iii. The house/pet sitter's identity and contact details must be provided to the Community Manager.
  - iv. The house/pet sitter must not have overnight guests.
  - v. The home owner remains responsible for the house/pet sitters conduct and all costs related to the home.
  - vi. The house/pet sitter may not use any of the community facilities unless accompanied by a resident with the exception of the designated dog off leash area for the purpose of pet exercise only.

vii. The house/pet sitter cannot stay longer than 28 days during each stay.

## **6. CLUBHOUSE**

- a) The communal facilities are available for use by all residents of the Community, their visitors and guests. Residents who have their own bathroom facilities must not use the bathroom amenities facilities on a daily basis. Exceptions apply where there has been a serious disruption to a resident's water supply or plumbing.
- b) Children must be accompanied by a resident whilst using the facilities.
- c) Washing of animals or clothes in hand basins or showers is prohibited.

## **7. BIKES, SKATEBOARDS, ROLLERBLADES, GAMES ETC**

- a) Residents may ride bicycles within the community but must at all times ensure that they do so in a manner that does not endanger, or is not likely to endanger, themselves, other persons or any property. Hence it is a requirement that all riders comply to the rules of the state that apply to road safety. Eg. Wearing helmets.
- b) Bicycle riders must not exceed the community speed limit that applies to motor vehicles.
- c) When not in use bicycles must be stored neatly and must not be left to obstruct the roadways or pathways of the community so as to cause a trip hazard.

## **8. BBQ FACILITIES**

- a) The use of the community's barbeques is permitted until 10pm daily unless prior approval has been given by the Park Manager. We ask that persons using these facilities ensure that the BBQ's gas bottle is turned off when cooking is finished and that they leave the area in a clean and tidy condition for the next person to use.
- b) No open fires are permitted.

## **9. POOL**

- a) All Pool users must not do anything that would endanger any other person. The pool user must not run within the pool enclosure; must not bomb; must not splash water or act in any other manner that may cause danger or inconvenience to other users.
- b) The Pool enclosure is required by law to remain secure at all times. Pool users must not wedge or tamper with the gate in anyway so as to prevent the gate closing immediately upon entry or exit.
- c) All children in the pool enclosure must be supervised at all times by a resident.
- d) In the interest of hygiene and health, no one with a contagious illness or skin infection is to enter the pool or spa enclosure. All accidents must be reported to the Park Owner immediately.
- e) Additional pool rules are displayed in the pool area. These must be adhered to at all times.

## **10. PETS**

- a) Owner occupiers may only bring or keep an animal on the premises or common property; or permit an invitee to bring or keep an animal on the site or common property, with prior written consent from the Park Owner and a signed Ingenia Lifestyle Pet Policy.

b) Residents who have been given written consent must comply with the Pet Policy. Permission to keep a pet will be withdrawn if the resident does not comply with the Pet Policy.

c) No pets are permitted in the Clubhouse or pool area.

### **Definitions**

In these rules:

**Act** means the Manufactured Homes (Residential Parks) Act 2003.

**Community** means Park

**common areas** means any amenities, building, facilities, open space, road or other area provided for common use in the community. (see section 4 of the Act **common area**)

**We, our and us** mean the Park Owner and includes our employees, agents or representatives.

**You and your** mean any resident in the community.

**Resident** means home owner

Signed by Home Owner/Resident

Signed By Home Owner/Resident

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I have read and accept the above Community Rules